

Please ensure that this form is enclosed with the returned item(s).

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Customer number	*										
Firm	*										
Contact	*										
Address											
Country, post code, city	*										
Phone number											
Date of order											
HASCO- Order number or	*	3	0	1							
Invoice number or		9	0	1							
Delivery note number		8	0	1							

Boxes marked with * are compulsory.

Please note that return forms without a HASCO document number cannot be accepted due to their non-traceability.

Details of returned goods

Pos.	Quantity	Material	Description	Reason for return

HASCO already informed yes no

www.hasco.com/service

Reason for return:

- 1 = wrongly supplied
- 2 = wrongly ordered
- 3 = product complaint
- 4 = repair

Fair play is paramount!

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We are under no obligation to take back goods that are supplied in flawless condition.

On the other hand, we want satisfied customers, which is why HASCO only makes use of these rights if absolutely necessary.

Where goods are returned due to an ordering error made by the customer, HASCO reserves the right to assess every return individually and, if necessary, to make a processing charge, to deduct costs for incorrect packaging, and/or not to accept the return at all.

So that we can process the return consignment quickly and to your complete satisfaction, please note the following:

< 3 months after delivery	Supplementary charge EUR 50 per order/ return
	With damaged product packaging plus EUR 30

You can help us with the return of your goods by observing the following packaging guidelines:

- Pack each item separately!
- Return in HASCO's original packaging or in line with HASCO's product packaging
- Use state-of-the-art corrosion protection
- Secure pallets with fastening straps
- Ensure safe loading (responsibility of forwarder and carrier)

Packaging examples:



Sheets on pallet with cardboard underlay, fastener straps and shrink film



Individual parts packed in cardboard, plastic bag and corrugated board for protection



Use of original HASCO packaging



Please return to us **postage paid**.
Consignments without paid postage will not be accepted!

HASCO Hasenclever GmbH+Co KG
Wareneingang
Im Wiesental 77
D-58513 Lüdenscheid

Date: _____

Signature: _____
customer

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